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5>	Study Area	Name			ore, inc.						
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35>		lephone Kurnber - Num			2075354125 ext						
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<812>	Operating Company GTC, Inc Florate			
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413 >	A POR UD		QD .	Section (4)
	Affiliates		SAC	Doing Business As Company or Brand Designation
	BE Mobile Communications, Incorporated			dba FairPoint Long Distance
	Bentleyville Communications Corporation		170145	dba FairPoint Communications
	Berkshire Cable Corp.			dba FairPoint Long Distance
	Berkshire Cellular, Inc.			
	Berkshire New York Access, Inc.			
	Berkshire Telephone Corporation		150573	dba FairPoint Communications
	Big Sandy Telecom, Inc.		462192	dba FairPoint Communications / Big Sandy Telecom, In
	Bluestem Telephone Company		111835	dba FairPoint Communications
	C & B Communications, Ltd.			
	Chautauqua & Brie Communications, Inc.			dba FairPoint Long Distance
	Chautauqua and Erie Telephone Corporation	on	150074	dba FairPoint Communications
	China Telephone Company		100004	dba FairFoint Communications ? China Telephone Compa
	Chouteau Telephone Company		43198L	dba PairPoint Communications
		on Corp.	442204	dba FairPoint Communications / Columbina Telecom Corpany
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	Columbine Telecom Company (f/k/s Columbine Acquisiti Columbus Grove Telephone Company COM Networks, Inc. Commerco, Inc. Community Service Telephone Co. C-R Communications, Inc. C-R Long Distance, Inc. C-R Telephone Company			dba FairPoint Long Distance dbs FairPoint Communications ? Community Service Telephone Co. dba FairPoint Long Distance / C-R Long Distance, Inc. dba FairPoint Communications / C-R Telephone Company
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	Affiliates	SAC	Doing Business As Company or Brand Designation
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	Enhanced Communications of Northern New England I	nc.	
	ExOp of Missouri, Inc.		dba FairPoint Communications
	FairPoint Broadband, Inc.		dba FairPoint Communications
	FairPoint Business Services LLC		
	FairPoint Carrier Services, Inc.		
	FairPoint Communications Missouri, Inc.	421472	dba FairPoint Communications
	PairPoint Logistics, Inc. (f/k/a MJD Capital Corp	.)	
- 3	FairPoint Vermont, Inc.		dba FairPoint Communications
- 6	Germantown Independent Telephone Company	300618	dba PairPoint Communications
	Germantown Long Distance Company		dba FairPoint Long Distance
	GTC Communications, Inc. (f/k/a TPG Communications, Inc.)		
	GTC, Inc.	210293	(Florala) dba FairPoint Communications
	GTC, Inc.	210329	(Perry) dba FairPoint Communications
-	Maine Telephone Company	100025	dba FairPoint Communications ? Maine Telephone Compa
	Marianna and Scenery Hill Telephone Company	170185	dba FairPoint Communications
	Marianna Tel, Inc.		dba FairPoint Long Distance
	MJD Services Corp.		
- 1	MJD Ventures, Inc.		
	Northern New England Telephone Operations LLC - M	aine 105111	dba FairPoint Communications
	Northern New England Telephone Operations LLC - M	ain 125113	dba FairPoint Communications
	Northland Telephone Company of Maine, Inc.	103213	the FairFoint Communications 7 Northland Telephone Corpusy of Mains, Inc. (Main
	Odin Telephone Exchange, Inc.	261065	dba FairPoint Communications / Odin Telephone Exchange, Inc.

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<010>	Study Area Code		710291
<015>	Study Area Name		ore, use,
<020>	Program Year		2015
<030>	Contact Name - Person I	USAC should contact regarding this data	Berbara Galerdo
<035>	Contact Telephone Num	ber - Number of person identified in data line <030>	2075354126 ext.
<039>	Contact Email Address -	Email Address of person identified in data line <030>	bgalardo#fairpoint.com
<810>	Reporting Carrier	GCC, Lee.	
<811>	Holding Company	PalyPoint Corrunications, Inc.	
412>	Operating Company	GIC. Inc Plorels	

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Orwell Communications, Inc.		dba FairPoint Long Distance
Orwell Telephone Company	300119	dba PairPoint Communications
Peoples Mutual Long Distance Company		dba PairPoint Long Distance
Peoples Mutual Telephone Company	190244	dba FairPoint Communications
Quality One Technologies, Inc.		dba FairPoint Long Distance
Ravenswood Communications, Inc.		
Sidney Telephone Company	103313	dba FairPoint Communications ? Sidney Telephone Company
ST Enterprises, Ltd.		
ST Long Distance, Inc.		FairPoint Long Distance (Kausas, Colorado, Oklahoma
ST Long Distance, Inc.		FairPoint Long Distance / ST Long Distance, Inc. (Illinois
ST Long Distance, Inc.		FairPoint Communications Long Distance (Missour:
St. Joe Communications, Inc.	210119	dba FairPoint Communications
Standish Telephone Company	100025	dbs FairPoint Communications ? Standish Telephone Comp
Sunflower Telephone Company, Inc.	461635	dba PairPoint Communications/Bunflower Telephone Company, Inc. (Color
Taconic Technology Corp.		
Taconic TelCom Corp.		dba PairPoint Long Distance
Taconic Telephone Corp.	150086	dba FairPoint Communications
Telephone Operating Company of Vermont LLC	145115	dba PairPoint Communications
The El Paso Telephone Company	341024	dba FairPoint Communications
UI Long Distance, Inc.		dba FairPoint Long Distance
Unite Communications Systems, Inc.		FairPoint Communications
Utilities, Inc.		dba FairPoint Communications (Maine)
Utilities, Inc.		dba FairPoint Utilities (New Hampshire)

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FCC FORM 481

Line 1010 - Voice Service Rate Comparability

The pricing of the company's voice services is no more than two standard deviations above the applicable national average urban rate for voice service, as specified in the most recent public notice, FCC DA14-384 released on March 20, 2014.

For Rates See Attachment: (700) Company Price Offerings (voice)

GTC, Inc. provides a Lifeline Program discount for residence service for eligible low income customers. The Lifeline Program discount is applied to any month to month residence local service, package or bundle offering. The discount is intended to offset the Subscriber Line Charge and local line charge, although eligible packages and bundles may have toll calling included in the pricing for the offering.

The tariff pages outlining the terms of the Lifeline Program in GTC Inc. in Alabama are attached. The terms and conditions of residential basic local exchange service, package and bundle offerings can be found at http://www.tariffs.net/fairpoint/tier.asp?cid=1644.

GENERAL SUBSCRIBER SERVICES TARIFF

GTC, Inc. d/b/a FairPoint Communications

Second Revised Sheet 11
Cancels First Revised Sheet 11

S2, BASIC LOCAL EXCHANGE SERVICE

S2.14 DUAL PARTY RELAY SERVICE (Cont'd)

C. Definitions (Cont'd)

Telecommunications Devices for the Deaf (TDD), and users of ordinary telephones.

The use of this calling service limits the billing of calls though the Alabama Relay Center to an Alabama Calling Card Number.

- D. Restrictions The following calls may not be placed through the Alabama Relay Center:
 - Calls to 976, 900 or 700 numbers.
 - Calls to time or weather recorded messages.
 - Calls to other informational recordings.
 - Station sent paid calls from coin telephones.
 - Operator handled conference service and other teleconference calls.
 - All calls billed to Cards (i.e., Credit Cards and Calling cards) other than those assigned by the telephone company.

S2.15 LIPELINE ASSISTANCE PROGRAM

This program was developed to reduce rates for low income customers. The Company participates in this assistance program to increase the availability of telecommunications services to all consumers in its serving areas.

A. General Lifeline

Lifeline Assistance provides for a low income credit per household that is applicable only to the primary residential connection. The total monthly credit to the local telephone service bill of qualified residential customers consists of a federal credit totaling no more than \$9.25 plus one state credit. The credits are applied to the local

(C)

Issue date: July 2, 2012

Effective date: August 1, 2012

Issued by:

Michael T. Skrivan

Title: Vice President -Regulatory

GENERAL SUBSCRIBER SERVICES TARIFF

GTC, Inc. d/b/a PairPoint Communications

Section 2 First Revised Sheet 12 Cancels Original Sheet 12

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S2, BASIC LOCAL EXCHANGE SERVICE

S2.15 LIFELINE ASSISTANCE PROGRAM (Cont'd)

A. General Section

service bills for qualified recipients of low income assistance programs who are eligible and apply for the credits.

Lifeline Assistance may be applied to a maximum of one line per eligible household.

B. Applications and Regulations

Lifeline Assistance is available to all qualified residential customers who currently
participate in any of the following programs: Medicald, Supplemental Nutrition Assistance
Program (SNAP), Supplemental Security Income ("SSI"), Federal Public Housing
Assistance or Section 8 (a Federal Housing Assistance Program), Low Income Home
Energy Assistance Program (LIHEAP), Temporary Assistance to Needy Families (TANF)
or National School Lunch Program's Free Lunch Program.

In addition, residence customers may qualify for Lifeline Assistance if the household income is at or below 135% of the Pederal Poverty Guidelines for the household size.

 All applications for this service are subject to verifications of eligibility with the state agencies responsible for administration of the qualifying programs

Effective date: June 21, 2012

Issue date: May 22, 2012

Issued by: Title: Michael T. Skrivan Vice President -Regulatory

GENERAL SUBSCRIBER SERVICES TARIFF

GTC, Inc. d/b/a PairPoint Communications

Section 2 First Revised Sheet 13 Cancels Original Sheet 13

S2. BASIC LOCAL EXCHANGE SERVICE

S2.15 LIFELINE ASSISTANCE PROGRAM

- B. Applications and Regulations (Continued)
 - The Company will periodically reconcile and confirm the continuing eligibility of Lifeline 3. Assistance recipients.

(C) (C)

(T)

- The Company will process all applications and apply the appropriate credit on the customer's monthly bill. A secondary service charge is not applicable for existing customers 4. who subscribe to Lifeline Assistance.
- As a participant in Lifeline Assistance, customers are eligible to receive Toli Limitation Service at no charge. This service will only be provided at the customer's request. 5.
- Local service deposit requirements will be walved for customers who voluntarily receive Toll Limitation Service.

Issue date: May 22, 2012

Michael T. Skrivan

Title: Vice President -Regulatory

Issued by:

Effective date: June 21, 2012

GENERAL SUBSCRIBER SERVICES TARIFF

GTC, Inc. d/b/a FairPoint Communications

Section 2 First Revised Sheet 14 Cancels Original Sheet 14

S2. BASIC LOCAL EXCHANGE SERVICE

S2.15 LIFELTNE ASSISTANCE PROGRAM (Cont'd)

B. Regulations (Cont'd)

- 7. Participants in Lifeline Assistance shall not be disconnected from Local Service for non-payment of toll charges. In addition the Company will not deny re-establishment of local service to customers who are eligible for Lifeline Assistance and have previously been disconnected for non-payment of toll charges. The Company may require customers whose otherwise eligible household member has previously unpaid toll charges to subscribe to toll blocking prior to being accepted as eligible for Lifeline Service. Lifeline Assistance will not be connected if an outstanding balance is owed by the customer for local service.
- Partial payments that are received from Lifetine customers will first be applied to local service charges and then to any outstanding toil charges.

(D)

- One low income credit is available per household and is applicable to the primary residential connection only,
- A Lifeline customer may subscribe to any local service offering available to other residential customers,
- The PICC will not be billed to Lifeline customers who subscribe to toll blocking and do not presubscribe to a long distance carrier.

Issue date: April 12, 2012

Effective date: April 1, 2012

Issued by:

R. Mark Ellmer

Title:

Director of Support Revenues

GENERAL SUBSCRIBER SERVICES TARIFF

GTC, Inc. d/b/a PairPoint Communications

Section 2 Pirst Revised Sheet 15 Cancels Original Sheet 15

S2. BASIC LOCAL EXCHANGE SERVICE

S2.15 LIPBLINE ASSISTANCE PROGRAM (Cont'd)

C. Credits

The following credits* will apply for each customer eligible for Lifeline Assistance: Monthly Credit*

Monthly Credit*

I. Federal Credit \$9.25

(1)

2. State Credit to Residential Access Line

3.50

(D) (D)

(R)

The maximum Lifeline Assistance credit available to Alabama customers is \$12.75.

*Credit amount will not exceed the basic charge for local telephone service, which includes the Subscriber Line Charge, access line and local usage

Issue date: July 2, 2012

Effective date: August 1, 2012

Issued by:

Michael T. Skrivan

Title:

Vice President -Regulatory



June 30, 2014

Connect America Fund, WC Docket No. 10-90

REDACTED - FOR PUBLIC INSPECTION

GTC, Inc. [Perry]

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<010>	Study Area Code	210329				
<015>	Study Area Name	GTC, INC.				
<020>	Program Year	2015				
<030>	Contact Name: Person USAC should contact with questions about this data	Barbara Calardo				
<035>	Contact Telephone Number: Number of the person Identified in data line <030>	2075354126 ext.				
<039>	Contact Email Address: Email of the person identified in data line <030>	bgalardo2fairpoint.co	on			
		A PERSON	- An		54.313	54.422
ANNUA	AL REPORTING FOR ALL CARRIERS	AND STATE OF	(時)	page 1	Completion Required (check box who	Completion Required
<100>	Service Quality improvement Reporting		(complete attached wo	rksheet)		HIH
<200>	Outage Reporting (volce)		(complete attached wa	rksheet)	/	
<210>		outages to report		[/	arear.
<300>	Unfulfilled Service Requests (voice)					
<310>	Detail on Attempts (voice)				1	CHILL.
				(attach descriptive do	coment)	
<320>	Unfulfilled Service Requests (broadband)			_	1	WITTE
<330>	Detail on Attempts (broadband)				1	Will.
75000				(attach descriptive de	ocument)	
<400>	Number of Complaints per 1,000 customers (voice)					
<410>	Fixed					
<420>	Mobile 0.0					
<430> <440>	Number of Complaints per 1,000 customers (broad)	band)			1	211111
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<500>	Service Quality Standards & Consumer Protection R	ules Compliance	(check to indicate cert	fication)		
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<700>	Company Price Offerings (voice)		(complete attached wo	rksheet)	/	Mille
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<1110>			(complete attached we	rksheet)		188188
<1200>	Terms and Condition for Lifeline Customers		(complete attached wo	eksheet)	14466	_/
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<3005>			(complete attached wa			15663

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CO. 15.	rvice Quality Improvement Reporting Hection Form	FCC Form 481 GMB Control No. 3060-0986/GMB Control No. 3060-0819 July 2013
<010>	Study Area Code	210329
<015>	Study Area Name	ne, inc.
020>	Program Year	3015
030>		Barbara Gelardo
035>	Contact Telephone Number - Number of person Identified in data line <030>	2078354226 ext.
<039>	Contact Ernall Address - Email Address of person identified in data line <030>	ogalardotfairpoint,com
110>	Has your company received its ETC certification from the FCC?	(yes/no) O •
<111>	If your answer to Une <110> is yes, do you have an existing \$54.202(a) "5 year plan" filed with the FCC?	(yes/no) O O
<112>	If your answer to line <111> by ex, then you are required to file a progress report, on line <112> defineating the status of your company's existing § 5.4.202(a) '5 year plan' on file with the FCC, as it relates to your provision of voice telephony service. Attach Five-Year Service Quality Improvement Plan or, in subsequent years, your annual progress report filed pursuant to 47 C.F.R. § 54.313(a)(1). If your collect which only receives frozen support, your progress report is only required to address voice telephony service.	117 Mervice Quality Improvenant Reporting.pdf
	Please check these boxes below to confirm that the attached documents(s), on line 112, contains a progress report on its five-year service quality improvement plan pursuant to \$54.2029. The information shall be submitted at the wire center level or census block as appropriate.	Name of Attached Document
:113>	Maps detailing progress towards meeting plan targets	
114>	Report how much universal service (USF) support was received	
115>	How (USF) was used to improve service quality	
116>	How (USF)was used to improve service coverage	
117>	How (USF) was used to improve service capacity	
118>	Provide an explanation of network improvement targets not met in the prior calendar year.	

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o015>	Study Area No	eme				ore, the.						
020>	Program Year											
030>		Contact Name - Person USAC should contact regarding this data Barbera Galaxi60										
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<010>	Study Area Code		230328			
<015>	Study Area Name		ore, INC.			
<020>	Program Year		2015			
d305		USAC should contact regarding this data	Perbara Galerdo			
:035>		iber - Number of person identified in data line <030>	2075354125 ext.			
c039>		Email Address of person Identified in data line <030>	bgalardorfairpo	int.com		
<810»	Reporting Carrier	are, Inc.				
<811>	Holding Company	PaisPoint Commissations, Inc.				
312	Operating Company	OTC, Inc Perry				
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	ibal Lends Reporting Bection Form	FCC Form 481 OM8 Control No. 1000-0986/OM8 Control No. 3060-0819 July 2019
<010>	Study Area Code	210329
<015>	Study Area Name	GTC, INC.
<020>	Program Year	2015
<030>	Contact Name - Person USAC should contact regarding this data	Marbara Galaces
<035>	Contact Telephone Number - Number of person Identified in data line <030	
<039>	Contact Email Address - Email Address of person Identified in data line <03	(D) bgelvedotfalryoint.com
<910>	Tribal Land(s) on which ETC Serves	
<920>	Tribal Government Engagement Obligation	
Q4070776		Name of Attached Document
0.00	company serves Tribal lands, please select (Yes,No, NA) for each these boxes firm the status described on the attached document(s), on line 920,	
	strates coordination with the Tribal government pursuant to	Select
	13faX9) Includes:	(Yes,No,
,	- Marian Paris	NA)
<921>		
	community anchor Institutions.	
<922>		
	community anchor Institutions, Feasibility and sustainability planning; Marketing services in a culturally sensitive manner;	
<923>	Feasibility and sustainability planning;	
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<923> <924>	Feasibility and sustainability planning; Marketing services in a culturally sensitive manner; Compilance with Rights of way processes Compilance with Land Use permitting requirements	
<923> <924> <925>	Feasibility and sustainability planning; Marketing services in a culturally sensitive manner; Compiliance with Rights of way processes Compiliance with Land Use permitting requirements Compiliance with Facilities Sitting rules	
<923> <924> <925> <926>	Feasibility and sustainability planning; Marketing services in a culturally sensitive manner; Compilance with Rights of way processes Compilance with Land Use permitting requirements	

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<010>	Study Area Code	210329
<015>	Study Area Name	orc, tic.
<020>	Program Year	7015
<030>	Contact Name - Person USAC should contact regarding this data	Berbara Gelandy
<035>	Contact Telephone Number - Number of person identified in data line <030>	2075354126 ANC.
<039>	Contact Email Address - Email Address of person Identified in data line <030>	bgslardolfstepnint.com
<1120>	Please check this box to confirm no terrestrial backhaul options exist within the supported area pursuant to § 54.313(G)	
<1130>	Please check this box to confirm the reporting carrier offers broadband service of at least 1 Mbps downstream and 256 kbps upstream within the supported area pursuant to § 54.313(G)	

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<010>	Study Area Code		210329
<015>	Study Area Name		dic, 180,
<020>	Program Year		2015
<030>	Contact Name - Person USAC should contact regarding this data		Backurg Galardo
<035>	Contact Telephone Number - Number of person Identified in data		
<039>	Contact Email Address - Email Address of person Identified in data	line <030:	bgrierdoffelrpoint.com
<1210>	Terms & Conditions of Volce Telephony Lifeline Plans		21(9)3)21(21() .p.df
			Name of Attached Document
1220>	Link to Public Website	нттр	//www.tariffs.cat/fekrpoksk/stec.aepicid-life
	bsite Ested, on line 1220, contains the required information pursuent to [aK2] annual reporting for ETCs receiving low-income support, carriers mu report:	st	
1221>	information describing the terms and conditions of any voice telephony service plans offered to Lifeline subscribers,	1	
1222>	Details on the number of minutes provided as part of the plan,	1	
1223>	Additional charges for toll calls, and rates for each such plan.	1	

Study Area Code 310035	1.000	toe Cap Carrier Additional Documentation	FCC Form 481 OMS Control No. 3060 0996/OMS Control No. 3060 0919
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OSDS - Program Year - Peason USAC should contact regarding this data	c010s	Study Area Code	
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Contact Email Address - Email Address of person identified in data line 40309 bas lands a provided in data line 40309 bas lands and the boxes below to note compliance as a recipient of incremental Connect Anserta Phase I opport, frozen High Cost upport, high Cest support to offer access charge reductions, and Cornect America Phase I support as set forth in 47 CFR § 54.313(b),(-),(-),(-),(-),(-),(-),(-),(-),(-),(-			
CHECK the bases below to note compliance as a recipient of incremental Connect America Phase II support, frozen High Cost support to offset access charge reductions, and Connect America Phase II support as set forth in 47 CFR § 54.318(b),[c],(d],(e) the information reported on this form and in the documents ettached below is accurate. **Total Connect America Phase II reporting	<039>	Contact Email Address - Email Address of person Identified in data line <030>	booler@olfsirpoint.com
-2010b 2nd Year Certification (47 CFR § 54.313(b)(2)) Price Cap Carrier Receiving Frozen Support Certification (47 CFR § 54.312(a)) -2013b 2014 Frozen Support Certification -2015b 2015 Frozen Support Certification -2015b 2016 and future Frozen Support Certification -2016b 2015 Frozen Support Certification -2016b 2016 and future Frozen Support Certification -2016b 2016 and future Frozen Support Gertification -2016b 2016 and future Frozen Support Gertification -2016b 2016 and future Frozen Support Gertification -2016b 2nd Frozen Support Used to Build Broadband -2017b 2nd Frozen Support Used to Build Broadband -2017b 2nd Frozen Support Gertification -2018b 3nd Frozen Gertification -2019b 1nterim Progress Certification -2019b 1nterim Progress Certification -2019b 1nterim Progress Certification -2020b Please check the box to confirm that the attached document(s), on line 2021, contains the required information addresses of community anchor institutions to which began providing access to broadband service in the preceding calendar year.	CHECK ()	he boxes below to note compliance as a recipient of incremental Connect Amer	ica Phase I support, frozen High Cost support, High Cost support to offset access charge reductions, and Connect America Phase II
Price Cap Carrier Receiving Frozen Support Certification (47 CER § 54.312(a)) 2012 2013 Frozen Support Certification 2015 2014 Frozen Support Certification 2016 2015 Frozen Support Certification 2016 2015 Prozen Support Certification 2016 Cap Carrier Connect America ICC Support (47 CER § 54.313(d)) 2016 Certification Support Used to Build Broadband Connect America Phase (I Reporting (47 CER § 54.313(d)) 2017 27 27 27 27 27 27 27 27 27 27 27 27 27		Incremental Connect America Phase I reporting	Constitution of the Consti
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Please check the box to confirm that the attached document(s), on line 2021, contains the required information pursuant to § 54.313 (e)(3)(0), as a recipient of CAF Phase II support shall provide the number, names, and addresses of community anchor institutions to which began providing access to broadband service in the preceding calendar year.	<2018>	5th year Broadband Service Certification	
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	<2021>	Interim Progress Community Anchor Institutions	
Name of Attached Document Listing Required Information			Name of Attached Document Listing Required Information

[1000] R	ste Of Return Carrier Additional Documentation	FICTOR 441
Data Col	ethor form	OATO CARRIEN STOCKER S
19 manyon		
<010>	Study Area Code	210329
410	Study Arms Name Program Year	2015
<050>	Contact Name - Person USAC should econact regarding this data	Parbaca Galerda
<015>	Contact Telephone Kumber - Romber of person blens flad in data fine 40.00 Contact Emist Address - Emit Address of person blent flad in data fine 40.00	2075354126 ext. beslanderlainvolet.com
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DISCO	Cit is because believe the notes compliances on its fire year service quality plan (praises CIT is 54-335/7/20). I fundam centify that (nt to B CER \$ 53.202(c)) and, the privately half confur, encoding complemen with the Franchi reporting exquire receip set forth in 42 he information reported on this from and in the documents ethniked below the necessio.
(1010)	Progress Report on 3 Year Plan Million or A Cartification (AT CTR § 54 315(F(1)X))	
		Name of Attached Document Using Required Information
(3031)	Please check this box to confirm that the standed document(s), on line § 54.313 ((X)(X)), the carrier shall provide the number, namely, and add providing access to broadcand sendoe in the processing cathodar year.	3012 contains the required information pursuant to reseas of community anchor institutions to which began
(3032)	(ennyly Archer Inchese (ALOTA STAILLY (1877)	
	In your company a Strictlely Hold FOR Carrier [43 CFR § 54 335/(27)] If you, does your company file the RDS and will report	Name of Action and Occurrent Likeling Required information (Mexico) (Mexico)
PSease	chack these baxes to confirm that the attached document(s), on line 301	7, contains 8 a required information pursuant to § 51.313 (X2) compliance requires:
(3015)	Electronic copy of their annual RUS seports (Operating Report for Telecommunications Borrowers)	
(301e)	Document(s) for Balance Sheet, Income Statement and Statement of Co	eth Flores
(3017)	If the response is yes on the 3014, which your company's RUS around report and all required documentation	
		Remark Act and and Document Likeling Required trifumation
(3016)	Witheresponse is no on the 3014, is your company existed?	creuns) LCC
	Etherespone is yet on tire 3018, please of ect the bove below to sontimity our extrahelon, on the 3026 purposes to \$ 34 \$180022, contains	
(mm	Ether a copy of their avisted franchistation set, or (1) a financhise port in a	hermal comparativa to ALS Operating Report for Telecommunications
poss	Document(s) for Balanca Sheet, Income Statement and Statement of C	CBM Flows
(1021)	Management letter loved by the independent certified public accountant than	s performed the company's financial work.
	If the response is no on the 3018, place check the boxes below to confirm your submission, on time 3026 pursuent to § \$4.313(f/2), contains:	
(3092)	Copy of their financial statement which has been subject to review by an independent certified public accountants or 2) a financial report in a formula comparable to 5005 Operating Report for Telecommunications.	
Ex.2011	Borrowes, Underlying information subjected to a review by an independent certified	
Tantal	public accounters	
	Underlying information subjected to an officer certification. Occurrent(a) for Balance Sheet, Income Statement and Statement of C	gah Floors.
[9004]	Joseph the world-best Bistry coopered to formation	
	l l	Herne of Assert and Documents being Engined Information

	tion : Reporting Carrier lection Form	FCC Form 481 OM8 Control No. 3060-0986/OM8 Control No. 3060-0919 July 2013
<010>	Study Area Code	210329
<015>	Study Area Name	GIC, INC.
<020>	Program Year	2015
<030>	Contact Name - Person USAC should contact regarding this data	Barbara Galardo
<035>	Contact Telephone Number - Number of person Identified in data line <030>	2075354126 ext.
<039>	Contact Fmail Address - Fmail Address of person identified in data line c0305	bus avdosfal rootet com

TO BE COMPLETED BY THE REPORTING CARRIER, IF THE REPORTING CARRIER IS FILING ANNUAL REPORTING ON ITS OWN BEHALF:

I certify that I am an officer of the reporting cerrier; my responsibilit recipients; and, to the best of my knowledge, the information report	ies include ensuring the accuracy of the annual reporting requirements for universal service support and on this form and to any attachments is accurate.
recipients, and, to the best of my knowledge, the mornishon repor-	ted on this torn and in any attachments is actorate.
Name of Reporting Carrier: GTC, INC.	
Signature of Authorized Officer: CERTIFIED ONLINE	Date 06/25/2014
Printed name of Authorized Officer: Mike Skrivan	
Title or position of Authorized Officer: VP Regulatory	
Telephone number of Authorized Officer: 2075355188 ext.	
Study Area Code of Reporting Carrier: 210329	Filing Due Date for this form: 07/01/2014

18000 TH-14000	tion - Agent / Carrier ection form	FCC Form 481 OMB Control No. 5060-0986/OMB Control No. 3060-0919 Nelly 2013
<010>	Study Area Code	210329
<015>	Study Area Name	GTC, INC.
<020>	Program Year	2015
<030>	Contact Name - Person USAC should contact regarding this data	Barbara Galardo
<035>	Contact Telephone Number - Number of person identified in data line <030>	2075354126 ext.
<039>	Contact Ernall Address - Ernall Address of person identified in data line <030>	bgalardoffairpoint.com

TO BE COMPLETED BY THE REPORTING CARRIER, IF AN AGENT IS FILING ANNUAL REPORTS ON THE CARRIER'S BEHALF:

I certify that (Name of Agent)_ also certify that I am an officer of the reporting carrier; my agent; and, to the best of my knowledge, the reports and di	is authorized to submit the information reported on behalf of the reporting carrier, asponsibilities include ensuring the accuracy of the annual data reporting requirements provided to the authorized ta provided to the authorized agent is accurate.
Name of Authorized Agent:	
Name of Reporting Carrier:	
Signature of Authorized Officer:	Date:
Printed name of Authorized Officer:	
Title or position of Authorized Officer:	
Telephone number of Authorized Officer:	
Study Area Code of Reporting Carrier:	Filing Due Date for this form:

TO BE COMPLETED BY THE AUTHORIZED AGENT:

Certification of Agent Authorized to File Annual Reports for CAF or LI Recipients on Behalf of Reporting Carrier I, as agent for the reporting carrier, certify that I am authorized to submit the annual reports for universal service support recipients on behalf of the reporting carrier; I have provided the data reported herein based on data provided by the reporting carrier; and, to the best of my knowledge, the information reported herein is accurate.		
Name of Authorized Agent or Employee of Agent:		
Signature of Authorized Agent or Employee of Agent:		Date:
Printed name of Authorized Agent or Employee of Agent:		
Title or position of Authorized Agent or Employee of Agent		
Telephone number of Authorized Agent or Employee of Ag	gent:	
	Filing Due Date for this form:	

Attachments

FCC Form 481

Line 100- Service Quality Improvement Reporting {47 CFR 54.313(a)(1)}

In the FCC's Public Notice DA 14-951, released May 1, 2014, the FCC waived the requirement for price cap ETCs to file a five-year plan. ¹

¹ The Public Notice stated, in relevant part:

We now grant a waiver of this requirement for price cap ETCs for an additional year. Because the Bureau just finalized the Connect America Cost Model, and price cap carriers have not yet had the opportunity to make a state-level commitment for Connect America Phase II, we find that it is not in the public interest to require price cap ETCs to file new five-year plans in 2014 for the same reason as last year: they do not yet know which areas they will be serving in the future.

GTC, INC - Perry 210329 Line 310

For the period January 1, 2013 through December 31, 2013, GTC, Inc. (SAC #210329) had

GTC, INC - Perry 210329 Line 330

For the period January 1, 2013 through December 31, 2013, GTC, Inc. (SAC #210329) had

GTC Inc. (Perry) Florida 210329

Line 510: Service Quality Reporting/Consumer Protection Rules Compliance

GTC Inc., hereby certifies that it is complying with applicable service quality standards and consumer protection rules. The Company complies with service quality and consumer protection provisions under state law. These provisions include, but are not limited to, the following: (1) filing a Local Exchange Tariff pursuant to the requirements of The Florida Public Service Commission which discloses rates, terms and conditions of service to customers; (2) compliance with state consumer protection provisions relating to Customer Services as identified in the Code of State Regulations, compliance with provisions for Quality of Service as identified in the Code of State Regulations, compliance with Service Objectives as identified in the Code of State Regulations, compliance with customer Inquiry procedure as identified in the Code of State Regulations, compliance with Dispute standards as identified in the Code of State Regulations; (3) compliance with truth-in-billing requirements; and (4) compliance with Federal CPNI rules, Red Flag Rules and other applicable federal and state requirements governing the protection of customers' privacy.

In establishing this certification in its 2005 ETC Order, the FCC found that an ETC must make "a specific commitment to objective measures to protect consumers." The Commission found that for wireless ETCs, compliance with CTIA's Consumer Code for Wireless Service would satisfy this requirement and that the sufficiency of other commitments would be considered on a case-by-case basis. In this context, the FCC stated, "to the extent a wireline or wireless ETC applicant is subject to consumer protection obligations under state law, compliance with such laws may meet our requirement."

GTC inc., d/b/a/FairPoint Communications does not have any service quality reporting requirements with the Florida Public Service Commission. The telecommunications industry was largely de-regulated on retail services in 2011.

If a customer has a concern about their FairPoint Communications' service or billing, he/she can contact repair service, technical support or customer service with information found on their statement. Customers may also contact agencies, through information posted in the phone directory, website, and tariff pages. All consumer complaints whether from Attorney Generals' offices, Public Utility Commissions, Better Business Bureaus, Federal Communications Commission and all other agencies are sent to the FairPoint Communications' Maine office via U.S. Mail or by electronic mail at consumer@fairpoint.com. The complaints are directed to the appropriate responsible Company Team member within FairPoint Communications for resolution and response to the customer.

¹ Federal-State Joint Board on Universal Service, CC Docket No. 96-45, Report and Order, FCC 05-46 (rel. Mar. 17, 2005) ("2005 ETC Order").

² Id. at para. 28.



FairPoint Communications

1 Davis Farm Road Portland, ME 04103 Barney Boynton Director, Operational Risk

Form 481 Line 610: Functionality in Emergency Situations

Business Continuity Plan Overview

Introduction

FairPoint Communications, Inc. ("FairPoint") is committed to maintaining a vigilant state of disaster preparedness for the interests of our customers, stockholders, employees and other critical stakeholders.

The purpose of our Business Continuity Plan (BCP) is to define the disaster preparedness and recovery protocols and procedures required to restore FairPoint's critical business support functions, inside and outside plant systems and operations within FairPoint's operating footprint.

BCP components detail FairPoint's procedures for preparing for and responding to an emergency situation affecting our ability to deliver core services to our customers and our ability to meet legal dictates, and regulatory requirements.

This document discusses the following:

- BCP Scope & Structure
- Recovery Strategies and Logistics
- Plan Maintenance and Exercising

BCP Scope

FairPoint's business continuity response planning is concentrated on two critical operational areas:

- <u>Customer interfacing</u> It is recognized that a "business impact" only occurs when an <u>external-interfacing</u> element is disrupted. In essence, this means that if FairPoint experiences a disruptive event, but one that does not breach the outer-shell of the FairPoint operation and interrupt critical customer services, customer product or other external end-user, then it does not have a business impact, as defined by the BCP
- Infrastructure Integrity Without critical Infrastructure systems, the ability for all other FairPoint business
 operations (back/front office) can come to a halt. It is these infrastructure systems that provide the critical
 human-factor of our customer-interfacing services. Critical infrastructure would address such services /
 systems as, building space for staff, service utilities, telecom network, IT network, etc.

The BCP has been developed to assure the continuity of critical customer interfacing services and systems should a physical incident or workforce disruption event occur, which affects:

- · IT/IS
- Administrative and Support Operations
- Inside and Outside Plant Operations
- NOC (Network Operations Center)
- E-9-1-1
- Dispatch
- Repair Center

FairPoint has developed response / recovery strategies addressing physically disruptive incidents and workforce related disruptive incidents (i.e., work-stoppage and pandemic). All response strategies are based on recovery time objectives of those department functions and critical infrastructure systems essential to sustain customer interfacing services.



FairPoint Communications

1 Davis Farm Road Portland, ME 04103 Barney Boynton Director, Operational Risk

BCP Structure

The BCP consists of several components:

- The BCP Manual (an overview of all BCP documents)
- IR Playbooks (addresses the response procedures for Physical and Workforce related events),
- Appendices (the IR Playbook procedures links to these Resources Files)
- Department Recovery Plans (Business and Plant Operations)
- Business Impact Assessments (Business and Plant Operations)

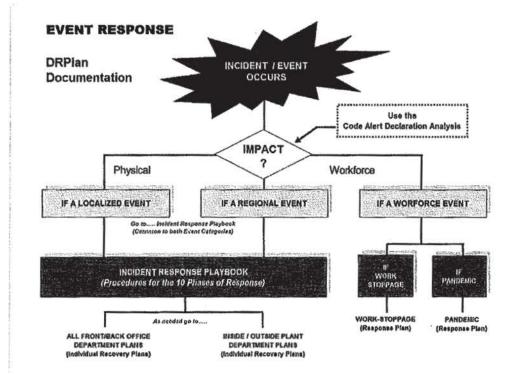
The Event Response diagram below identifies the overall BCP documentation and how a disruption or incident will dictate which path of the BCP will be followed to restore business operations.

Once the incident or disruption occurs, the impact first needs to be quickly assessed to determine whether it is a physically disruptive event (local or regional) ("Physically Disruptive Event") or a workforce disruptive event (work-stoppage or pandemic) ("Work-Force Related Disruptive Event"). The disruption is always focused on critical business operations and services that can impact customer interfacing / deliverables.



FairPoint Communications

1 Davis Farm Road Portland, ME 04103 Barney Boynton Director, Operational Risk



Recovery Strategies and Logistics

Our BCP is based on the premise that FairPoint cannot stop disasters from occurring, but we can address the IMPACT of incidents should they occur. Where possible we will provide risk mitigation measures that will minimize the likelihood of having a serious disruptive incident but in no case can we eliminate all disruptive possibilities. The BCP is triggered by a Disruption Scenario, not a Threat Scenario. FairPoint pre-plans for potential break-points that can result in a customer interfacing disruption and incorporates recovery strategies that will inherently address any potential threat and any resulting business disruption impact. The actual threat (i.e. fire, flood, etc.) is pertinent only with respect to immediate response activities. All subsequent response efforts are focused on the assessment of damages (physical losses and recovery duration) and the implementation of restoration and recovery strategies. The restoration of the business servicing operations and infrastructure systems is based on salvage, replacement of systems and alternate functionality measures, which are pre-defined in the BCP.

Each department has developed a recovery plan based on its critical operations as they pertain to the deliverables they contribute to our customers. FairPoint has triaged the recovery efforts based on the concept of customer servicing impact. Federal and State regulatory requirements have a high level of consideration in



FairPoint Communications

1 Davis Farm Road Portland, ME 04103 Barney Boynton Director, Operational Risk

addition to the business impact concerns. The BCP goal is to minimize the disruption duration as much as is practical and provide a level of risk mitigation that will maintain critical operations.

The Ten Response Phases of Physical Event are:

- Incident Notification
- Visual Damage Assessment
- Incident Stabilization
- Command Center Initiation
- Initial Notifications to Business Departments to activate plans
- Primary Site Damage Assessments
- Ready Alternate Restoration Sites
- Primary Site Salvage & Recovery
- Business Restoration Process
- Primary Site Re-established

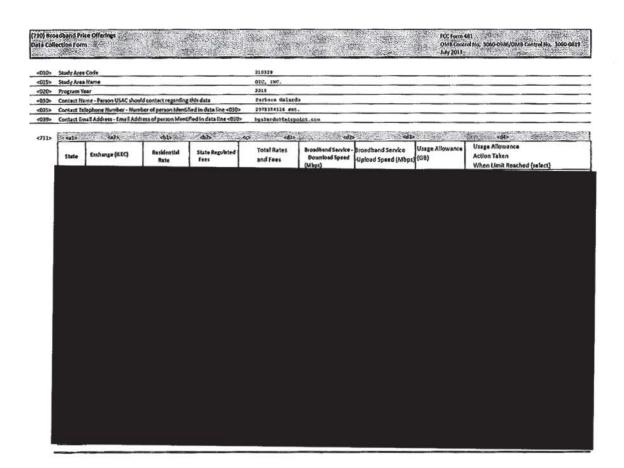
Plan Maintenance and Exercising

The BCP is a living document. Updates to the plan are ongoing with changes incorporated annually at a minimum. Individual plan components are scenario tested with oversight from FairPoint's Corporate Risk Management Team.

77-11-11-11-11-11-11-11-11-11-11-11-11-1	ce Offerings Including Yoke Rate Data ection Form	PCC Form 581, OMB Control No. 3009 0985/0M E Control No. 3009 0919 No. 3009 No. 300
<010>	Study Area Code	210939
<015>	Study Area Hame	OTC, INC.
40200	Program Year	2015
<030>	Contact Name - Person USAC should contact regarding this data	Paubara Galardo
<035>	Contact Telephone Number - Number of person Identified in data line <030>	2079184126 ext.
<039>	Contact Email Address - Email Address of person Identified in data line <030>	byslardnifeirpolat.con
<701>	Residential Local Service Charge Effective Data 1/1/2014	

×202

State	Exchange (ILEC)	SAC (CETC)	Rate Type	Residential Local Service Rate	State Subscriber Une Charge	State Universal Service Fee	Mandatory Extended Area Service Charge	Total per line Rates and Fee
274	Perry		72	14.0	0.0	0.0	0.0	14.0
71.	Keaton Beach		rz .	14.0	0.0	0,0	0.0	14.0



	erating Companies lection form			CK form 481 ONIS Controllio, 3000-0985/ONIS Control No. 3060-0819
-	RETORN BUTTON TO THE			and the second section of the second
<010>	Study Area Code	210	123	
<015>	Study Area Name	gre	, 180,	
<020>	Program Year	701		
<030>			tara Gelerdo	
<035>	Contact Telephone Numi	ber - Number of person Identified in data line <030> 2011	5354126 ext.	
<039>	Contact Email Address - I	Email Address of person Identified in data line <030> bgs	lardosfalrpoint.com	
<810>	Reporting Carrier	arc, lee.		
	Holding Company	PairPoint Communications, Inc.		
	Operating Company	GTC, Inc Ferry		
<813>		Affiliates	SAC	Doing Business As Company or Brand Designation
1	BE Mobile	Communications, Incorporated		dba FairPoint Long Distance
	Bentleyvil	le Communications Corporation	170145	dba FairPoint Communications
	Berkshire	Cable Corp.		dba FairPoint Long Distance
	Berkshire	Cellular, Inc.		
	Berkshire	New York Access, Inc.		
- 1	Berkshire	Telephone Corporation	150372	dba FairPoint Communications
- 3	Big Sandy	Telecom, Inc.	462192	dba FairPoint Communications / Big Sandy Telecom, In
- 1	Bluestem T	elephone Company	411435	dba FairPoint Communications
	C & B Comm	unications, Ltd.		
- 3	Chautaugua	& Eria Communications, Inc.		dba FairPoint Long Distance
	Chautauqua	and Brie Telephone Corporation	150078	dba FairPoint Communications
	China Tele	phone Company	100004	dba FairPoint Communications ? China Telephone Compa
- 1		elephone Company	433583	dba FairPoint Communications
	Columbine Tel	ecom Company (f/k/a Columbine Acquisition	Corp. 662204	dba FairPoint Communications / Columbina Telecom Company
		rove Telephone Company	300604	dba FairPoint Communications
	COM Networ			
	Comerco, I		The second second	dba FairPoint Long Distance
		Service Telephone Co.	100015	dba FairPoint Communications ? Community Service Telephone Co.
		ications, Inc.		
		istance, Inc.		dba FairPoint Long Distance / C-R Long Distance, Inc
		one Company	341009	dba FairPoint Communications / C-R Telephone Company
		ong Distance Company		dba FairPoint Long Distance / El Paso Long Distance Company
	Ellensburg	Telephone Company	522412	dba FairPoint Communications

	erating Companies lection Form	APE ST	ECC Form 481 ON48 Control No. 3060 0995/O148 Control No. 3060-0819 Tay 2013
ACTIVE.		Service Services	political and po
e010>	Study Area Code 21092	,	
<015>	Study Area Name otc.	IEC,	
<020>	Program Year 2015		
<030>	Contact Name - Person USAC should contact regarding this data Barbs	re Galardo	
e035>	Contact Telephone Number - Number of person Identified In data line <030> 20753	54126 est.	
<039>	Contact Email Address - Email Address of person Identified in data line <030> bgs1s	edolfalepoint.com	
<810>	Reporting Carrier are, Inc.		
<811>			
<812>			
. 4132	Affiliates	SAC	Doing Business As Company or Brand Designation
- 8	Blltel Long Distance Corp.		dba FairPoint Long Distance
- 8	Enhanced Communications of Northern New England	Inc.	
	ExOp of Missouri, Inc.		dba PairPoint Communications
	FairPoint Broadband, Inc.		dba PairPoint Communications
10.0	FairPoint Business Services LLC		
	FairPoint Carrier Services, Inc.		
-	FairPoint Communications Missouri, Inc.	621472	dba FairPoint Communications
9.	PairPoint Logistics, Inc. (f/k/a MJD Capital Co.	rp.)	
- 25	FairPoint Vermont, Inc.		dba FairPoint Communications
	Germantown Independent Telephone Company	300418	dba FairPoint Communications
- 5	Germantown Long Distance Company		dba PairPoint Long Distance
- 8	OTC Communications, Inc. (f/k/a TPG Communications, Inc.	.)	
- 6	GTC, Inc.	210292	(Florala) dba FairPoint Communications
	GTC, Inc.	210329	(Perry) dba PairPoint Communications
3.4	Maine Telephone Company	100025	dba FairPoint Communications ? Maine Telephone Comp
	Marianna and Scenery Hill Telephone Compan	Y 170155	dba FairPoint Communications
100	Marianna Tel, Inc.		dba PairPoint Long Distance
- 25	MJD Services Corp.		
- 127	MJD Ventures, Inc.		
	Northern New England Telephone Operations LLC -		dba FairPoint Communications
	Northern New England Telephone Operations LLC -		dba FairPoint Communications
	Northland Telephone Company of Maine, Inc.	103313	dbs FairFoint Communications / Fostbland Telephone Company of Halms, Inc. (Mel-
	Odin Telephone Exchange, Inc.	341065	dbe FairPoint Communications / Odin Telephone Exchange, Inc.

	erating Companies ection Form				FCC Form 481. ONIS Control No. 3000-0956/ONIS Control No. 3000-0819
	对于对对于公司			建 工品版。168	S No South Control of the Control of
<010>	Study Area Code		210329		
<015>	Study Area Warne		orc. INC.		
<020>	Program Year		2015		
<030>	Contact Name - Person U	SAC should contact regarding this data	Harbara Gala	rdo	
<035>	Contact Telephone Numb	per - Number of person identified in data line <030>	2075351126 e	xt.	
<039>	Contact Emel Address - E	mail Address of person identified in data line <030>	bgelardosfai	rpoint een	
<810>	Reporting Carrier	OTC, Inc.			
_	Holding Company	FeirPoint Commications, Inc.			
4812	Operating Company	CTC, Inc Perry			
c813>		Affiliates	对内 层 均定设	SAC	Company of the state of the sta
				SAC	Doing Business As Company or Brand Designation
		munications, Inc.			dba FairPoint Long Distance
- 2		ephone Company		100649	dba FairPoint Communications
		tual Long Distance Company			dba FairPoint Long Distance
		tual Telephone Company		190244	dba FairPoint Communications
1.0		e Technologies, Inc.			dba FairPoint Long Distance
		Communications, Inc.			
		ephone Company		103313	dba PairPoint Communications ? Sidney Telephone Company
	ST Enterpr				
		stance, Inc.			FairPoint Long Distance (Kansas, Colorado, Oklahoma
		stance, Inc.			PairPoint Long Distance / ST Long Distance, Inc. (Illinois)
		stance, Inc.			FairPoint Communications Long Distance (Nissour)
		mmunications, Inc.		210329	dba FairPoint Communications
		elephone Company		100025	dba FairPoint Communications ? Standish Telephone Compa
	Sunflower	Telephone Company, Inc.		461835	dba FairFoint Communications/Sumflower Telephone Company, Inc. (Colors
	Taconic Te	chnology Corp.			
	Taconic Te	1Com Corp.			dba FairPoint Long Distance
	Taconic Te	lephone Corp.		150014	dba FairPoint Communications
- 12	Telephone	Operating Company of Vermont	LLC	145115	dba PairPoint Communications
107	The Bl Pas	o Telephone Company		341004	dba FairPoint Communications
- 10		stance, Inc.			dba FairPoint Long Distance
- 10	Unite Comm	unications Systems, Inc.			PairPoint Communications
	Utilities,	Inc.			dba FairPoint Communications (Maine) dba FairPoint Utilities (New Hampshire)

	raling Companies ection Form	ALC: MILES	भारता है। अपूर्वेश		PCC Form 481 "OMB Control No. 3060 9986/OMB Control No. 3060 08. July 2013
010>	Study Area Code		210329		
215>	Study Area Hame		ore, 180.		
20>	Program Year		2015		
030>		SAC should contact regarding this data	Bashara Gale	urda	
135>		er - Number of person Identified In data line <030>	2075354126 4	Windows	
039>		mail Address of person identified in data line <030>	tgalacdosfat	Irpaint.coa	
810>	Reporting Carrier	GTC, Inc.			
811>	Holding Company	FairFoint Communications, Inc.		· · · · · · · · · · · · · · · · · · ·	
312>	Operating Company	GIC, Inc Faxey			
813> [The second second	W. Ber	15 (4)	3
		Affiliates		SAC	Doing Business As Company or Brand Designation
	YCOM Netwo	rks Inc.		572493	dba FairPoint Communications
-					

FCC FORM 481

Line 1010 -Voice Service Rate Comparability

The pricing of the company's voice services is no more than two standard deviations above the applicable national average urban rate for voice service, as specified in the most recent public notice, FCC DA14-384 released on March 20, 2014.

For Rates See Attachment: (700) Company Price Offerings (voice)

GTC, Inc. provides a Lifeline Program discount for residence service for eligible low income customers. The Lifeline Program discount is applied to any month to month residence local service, package or bundle offering. The discount is intended to offset the Subscriber Line Charge and local line charge, although eligible packages and bundles may have toll calling included in the pricing for the offering.

The price list pages outlining the terms of the Lifeline Program in GTC Inc. in Florida are attached. The terms and conditions of residential basic local exchange service, package and bundle offerings can be found at http://www.tariffs.net/fairpoint/tier.asp?cid=1644.

GTC, Inc.
d/b/a FairPoint Communications
Issued By: Mike T. Skrivan
Vice President - Regulatory

Fiorida Price List No. 1 Section 3 Second Revised Page 105 Cancels First Revised Page 105 BFFECTIVE: August 1, 2012

GENERAL SERVICES PRICE LIST

BASIC LOCAL EXCHANGE SERVICE

3.11 OPERATOR ASSISTED LOCAL CALLS (cont'd.)

3.11,3 (cont'd,

- E. (cont'd.)
 - 2. Emergency Calls to reconginzable authorized civil agencles.
 - 3. Those cases where a Company operator provides assistance to:
 - (a) Re-establish a call which has been interrupted after the called number has been reached.
 - (b) Reach the called telephone where facility problems prevent customer dial completion.
 - (c) Place a non-coin sent-paid call for a calling party who identifies himself as being handicapped and unable to dial the call because of his handicap.

3.12 LIFELINE ASSISTANCE

A. General

The Interstate Subscriber Line Charge Waiver and Matching Program adopted by the Florida Public Service Commission is a Lifeline Assistance Program and provides for a federal credit equal to \$9.25 plus \$3.50 as mandated by the Florida Public Service Commission. The federal and Company credits are applied to the local service bills for qualified residential customers who apply for the credits and participate in at least one of the following programs: Supplemental Security Income (SSI), Supplemental Nutrition Assistance (SNAP), Medicaid, Federal Public Housing Assistance, Low Income Home Energy Assistance Program, Temporary Assistance to Needy Families or the National School Lunch Program's Pree Lunch Program.

In addition, Residential customers with household income at or below 135% of the Federal Poverty Guidelines for that household size may also qualify for Lifeline Assistance.

(C)(I)

(C) (T)

(1)

GTC, Inc. d/b/a FairPoint Communications Issued By: Mike T, Skrivan Vice President - Regulatory Affairs

Florida Price List No. 1 Section 3 First Revised Page 106 Cancels Original Page 106 EFFECTIVE: June 1, 2012

GENERAL SERVICES PRICE LIST

BASIC LOCAL EXCHANGE SERVICE

LIFELINE ASSISTANCE (cont'd) 3.12

General (cont'd) A.

1. (cont'd)

> Lifeline Assistance is available for one residence telephone line per household, at the customer's principal place of residence.

(T)

The Secondary Service Order Charge will be waived for existing customers changing to the Lifeline Assistance program.

Vacation service is not applicable to lines with Lifeline Assistance.

2. Applications and Regulations

Guidelines for implementation of this program are as follows:

Certification Procedures

All applications for this service are subject to verification periodically as required by the customer or with the state agency responsible for administration of the qualifying program.

(b) Processing Procedures

> The Company will process all applications and apply the appropriate credit on the subscriber's monthly bill.

Verification Procedures (c)

> The Company will reconcile and confirm oligibility periodically as required. The credit will be discontinued on the bill following written notification to the subscriber of ineligibility.

- (d) The secondary service order charge described in Section 4 does not apply when an existing customer converts their service to Lifeline Assistance.
- Subscribers of Lifeline may request toll blocking at no charge, in lieu of a (o) deposit.
- Subscribers of Lifeline will not be disconnected for non-payment of toll charges.
- LECs will not refuse to connect, reconnect, or provide Lifeline service (g) because of unpaid toll charges service.

GTC, Inc. d/b/a FairPoint Communications Issued By: R. Mark Ellmer Director, Support Revenues Florida Price List No. 1 Section 3 Original Page 107

EFFECTIVE: February 15, 2012

GENERAL SERVICES PRICE LIST

BASIC LOCAL EXCHANGE SERVICE

3.12 LIFELINE ASSISTANCE (cont'd)

A. General (cont'd)

- 2. Applications and Regulations (cont'd)
 - (h) LECs may require payment arrangements to be made for outstanding debt associated with basic local service and associated taxes and fees. Such arrangements will be made in a manner consistent with the company's Price List. If there are no written provisions, payment arrangements are to be made for a period of not less than four months.
 - (i) LECs will not require payment arrangements to be made on other unpaid amounts as a condition of receiving basic local service. This provision should not preclude LECs from collecting other portions of the outstanding debt by using any other methods as are customary for non-Lifeline subscribers.
 - Any payment made by the customer on the past-due amount will first be credited to unpaid basic local service charges.
 - (k) If a Lifeline customer fails to pay charges for basic local service, the customer's Lifeline service may be disconnected. The customer will then be treated in the same manner as any other existing Lifeline subscriber with regard to reconnection after a disconnect for nonpayment; i.e., if Lifeline customers are required to pay outstanding basic local service charges before reconnection, this provision would apply to all Lifeline customers equally regardless of previous outstanding debts.
 - (i) LECs may decline to provide other local services, including ancillary services, if the customer has outstanding debt for local service. Such service may not be declined for nonpayment of toll service.

GTC, Inc.
d/b/a FairPoint Communications
Issued By: R. Mark Ellmer
Director, Support Revenues

Plorida Price List No. 1 Section 3 Original Page 108

EFFECTIVE: February 15, 2012

GENERAL SERVICES PRICE LIST

BASIC LOCAL EXCIIANGE SERVICE

3.12 LIFELINE ASSISTANCE (cont'd)

A. General (cont'd)

- Applications and Regulations (cont'd)
 - (m) LBCs may require toll blocking if the customer has prior unpaid toll charges.
 - (n) For customers subject to mandatory toll blocking as a result of unpaid toll charges, LECs may require payment of all unpaid toll charges and an adequate deposit prior to the removal of toll blocking.
 - (o) LECs will publicize the availability of Lifeline for customers with prior unpaid bills in the same manner as they publicize Lifeline in general. In particular, companies are required to include information about Lifeline in their directories and provide a bill message/insert on an annual basis, pursuant to IPSC Order No. PSC-97-1262-FOF-TP, in Docket No. 970744-TP, issued October 14, 1997.

3.12.1 TRANSITIONAL LIFELINE ASSISTANCE PROGRAM

A. General

Transitional Lifeline Assistance is a state program which provides a 30% reduction of the applicable monthly exchange flat rate for residential basic local service for subscribers who no longer qualify for the Lifeline Assistance Program.

B. Regulations

A Lifeline Assistance subscriber who requests this service will receive the discounted rate for a period of one (1) year from the date the subscriber ceases to be qualified for the Lifeline Assistance Program.



June 30, 2014

Connect America Fund, WC Docket No. 10-90

REDACTED - FOR PUBLIC INSPECTION

GTC, Inc. [St. Joe]

Page 1

FCC For	m 481 - Carrier Annual Reporting			3060-0986/OMB Control No. 3060-0819
e kenasa	Data Collection Form		e) with	
	Study Area Code	210339		
<015>	Study Area Name	GTC, INC.		
	Program Year	2015		
<030>	Contact Name: Person USAC should contact with questions about this data	Barbara Galardo		
<035>	Contact Telephone Number: Number of the person identified in data line <030>	2075354126 ext.		
<039>	Contact Email Address: Email of the person identified in data line <030>	bgalardo2fairpoint	.eoa	
W15				54,313 54,422
ANNUA	L REPORTING FOR ALL CARRIERS			Completion Completion Required Required (check box when complete)
<100>	Service Quality Improvement Reporting		(complete attached worksheet)	111111
<200> <210>	Outage Reporting (voice)		(complete ottoched worksheet)	
<300>	Unfulfilled Service Requests (voice)	oulages lovecort		\ (IIIII)
C3002	Ontainied Service Requests (Voice)			
<310>	Detail on Attempts (voice)			\ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \
			(attach descrip	tive document)
<320>	Unfulfilled Service Requests (broadband)			
				C Marine
<330>	Detail on Attempts (broadband)		(attach descri	(ptive document)
<400>	Number of Complaints per 1,000 customers (voice)			
<410>	Fixed			
<420> <430>	Mobile 0.0	d)		
<440>	Number of Complaints per 1,000 customers (broads Fixed	sallo)		- Allilli
<450>	Mobile 0.0 Service Quality Standards & Consumer Protection R	ulas Comelianes	80 1 V	
<500>	210339f1510.pdf	ules Compilance	(check to Indicate certification)	4
<510>			(attached descriptive document)	
13102			(enterned descriptive document)	
	1			
<600>	Functionality in Emergency Situations 210339£1610.pdf		(check to indicate certification)	1 1
	22033711010-501			
			(ottoched descriptive document)	
<610>			1	
	Company Price Offerings (voice)		(complete attached worksheet)	111111
	Company Price Offerings (broadband)		(complete attached worksheet)	
	Operating Companies and Affiliates Tribal Land Offerings (Y/N)?	ta	(complete attached worksheet) yes, complete attached worksheet)	THE STATE OF THE S
	Voice Services Rate Comparability		(check to indicate certification)	
	1010 Voice Service Rate Comparability.pdf			
<1010>			(altach descriptive document)	
<1100>	Terrestrial Backhaul (Y/N)?		f not, check to indicate certification)	
<1110>			(complete attached worksheet)	1111111
	Terms and Condition for Lifeline Customers		(complete attached worksheet)	V VIIII
	Price Cap Carriers, Proceed to Price Cap Additional	Documentation Work	sheet	
*2000	Including Rate-of-Return Carriers affiliated with Pri	ce Cap Local Exchange		1 1000000
<2000> <2005>			(check to indicate certification) (complete attached worksheet)	
	Rate of Return Carriers, Proceed to ROR Additional	Documentation Work		
<3000>			(check to indicate certification)	THE STATE OF THE S
<3005>			(complete attached worksheet)	

Page 2

1000	ervice Quality Improvement Reporting Election Form	FCC Form 481 QMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
<010>	Study Area Code 21	10339
<015>	Study Area Hame or	re, 18e.
020>	Program Year	915
030>	Contact Name - Person USAC should contact regarding this data	arbera Galardo
035>	Contact Telephone Number - Number of person identified in data line <030>	533364126 ext.
039>	Contact Email Address - Email Address of person identified in data line <030>	palardosfairpoint.com
110>	Has your company received its ETC certification from the FCC?	(yes/no) O
:111>	if your answer to Line <110> is yes, do you have an existing \$54.202(a) "5 year plan" filed with the FCC?	(yes/no) O O
d12>	If your answer to Line <111> is yes, then you are required to file a progress report, on line <112> delineating the status of your company's existing § 54.202(a) "5 year plan" on file with the FCC, as it relates to your provision of voice telephony service. Attach Five-Year Service Quality Improvement Plan or, in subsequent years,	112 Service Quality Improvement Reporting.pdf
	your annual progress report filed pursuant to 47 C.F.R. § 54.313(a)(1). If your com- CETC which only receives frozen support, your progress report is only	pany is a
	required to address voice telephony service.	
	Please check thas abores below to confirm that the attached documents(s), on line 112, contains a progress report on its five-year sended quality improvement plan pursuant to § 54.202(s). The information shall be submitted at the wire center level or census block as appropriate.	Name of Attached Document
<113>	Maps detailing progress towards meeting plan targets	
114>	Report how much universal service (USF) support was received	
115>	How (USF) was used to Improve service quality	
116>	How (USF)was used to improve service coverage	
117>	How (USF) was used to improve service capacity	
118>	Provide an explanation of network improvement targets not met	

Page !

	vice Outage Reporting (Voice) ection Form	FCC Form 483 OMB Control Ito. 3069-0986/DMB Control Ito. 3069-0819 May 2013
<010>	Study Area Code	210339
<015>	Study Area Name	etc, 18c.
<020Þ	Program Year	2016
<030>	Contact Name - Person USAC should contact regarding this data	Parters Galardo
<035>	Contact Telephone Number - Humber of person identified in data line <030>	2075354126 ext.
<039b	Contact Email Address - Email Address of person Identified in data line <0305	Pealardoffel epoint.com

	Q>	«bi»	db	463>	db	«D	459	ed>	(6)	ф	SP.	<h></h>
	NORS Reference Number	Outage Start Date	Outage Start Time	Outage End Date	Outage End Yima	Number of Customers Affected	Total Number of Customers	911 Facilities Affected (Yes / No)	Service Outage Description (Check all that apply)	Did This Outage Affect Multiple Study Areas (Yes / No)	Service Outage Resolution	Preventative Procedures
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t		-						-				
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Page 4

100000000000000000000000000000000000000	ce Offerings Including Volce Rate Data	FCC Form 481. ONIO Centrol No. 3060-0984/ONIO Centrol No. 3060-0819
	DIA THE DESCRIPTION OF THE PROPERTY OF THE PRO	July 2013 1/8*(18)
<010>	Study Area Code Study Area Name	2103)9
<020>	Program Year	2015
<030>	Contact Hame - Ferson USAC should contact regarding this data	Marbara Galardo
<035>	Contact Telephone Number - Number of person Identified in data line <030>	2075254126 ext.
<0395	Contact Email Address - Email Address of person identified in data fine <030>	bgslerdoffsiegeint.com
<701>	Residential Local Service Charge Effective Oate 1/1/2014 Single State-wide Residential Local Service Charge	7
1000000		do do do co

State	Exchange (ILEC)	SAC(CETC)	Rate Type	Residential Local Service Rate	State Subscriber Line Charge	State Universal Service Fee	Mandstory Extended Area Service Charge	Total per line Rates and Fee
_								
-								
				See al	ached worksheet			